

Delivery Plan Update August- March 2024

Theme	Proposed Priority
Thene	Troposcu'i noncy
	1. We will improve the built environment to support people's long-term health and wellbeing.
	2. We will improve access to primary and community health and care services.
	3. We will move towards being a carbon neutral city.
	4. We will create Mental Health & Dementia friendly communities within Leicester.
B. HEALTHY START Giving Leicester's children the best start in life.	5. We will give every child the best start in life by focusing on the critical 1001 first days of life.
	6. We will make sure our children are able to Play and Learn.
	7. We will mitigate against the impacts of poverty on children and young people.
	8. We will empower health self-care in families with young children.
C. HEALTHY LIVES  Encouraging people to make sustainable and healthy lifestyle	9. We will take action to reduce levels of unhealthy weight across all ages.
	10. We will increase early detection of heart & lung diseases and Cancer in adults.
	11. We will promoting independent living for people with long term health conditions.
	12.We will improve support for Carers.
D. HEALTHY MINDS  Promoting positive mental health within Leicester across the life course	13. We will improve access for children & young people to Mental Health & emotional wellbeing services.
	14. We will improve access to primary & neighbourhood level Mental Health services for adults.
	15. We will reduce levels of social isolation in older people and adults.
	16. We will work towards having no deaths from suicide in the city.
E. HEALTHY AGEING Enabling Leicester's residents to age comfortably & confidently	17. We will enable Leicester's residents to age comfortably and confidently through a through a person-centred programme to support self-care, build on strengths and reduce frailty.
	18. We will promote independent living, so that older people can live in their own homes and communities.
	19. We will reduce the number of falls for people aged 65+ in Leicester.

## Healthy Places

DO: We will improve access to primary and community health and care services.

The 10 City PCNs identified 5 Priorities that have been delivered throughout 2023/24 which include;

- 1.Bowel Cancer Screening
- 2.Weight management
- 3. Hypertension
- 4.ICKD (Integrated Chronic
- Kidney Disease) 5.Womens Health

Develop
integrated neighbourhood
teams to work in more
coordinated way with
partners at a local level
through enabling the
evolution of PCNs

Holding monthly meetings to share best practice and encourage integrated working – launch of Joy App and use of Care Navigator.

PCNs are progressing the delivery of their Health Inequality Plan and Personalised Care Plans as part of the PCN DES (Direct Enhanced Service) requirement.

The ICB have been linking in with the City PCNs to capture the work progressed, the use of the Additional Roles Reimbursement staff etc. This information will be captured to showcase wider. For example, a Social Prescriber has shared examples of the variety of work undertaken with young children supporting their mental health and building their confidence.

#### **Next Steps**

Undertake further deep dive and sharing of best practice.

Enable PCNs to co-design plans with their partners on addressing health inequality.

Support PCNs to progress in their Maturity Matrix.- which outlines components that underpin the successful development of networks.

## **Healthy Places**

DO: We will improve access to primary and community health and care services.

Delivered across
Leicester City from
October 2022 and
has seen a rise in the
number of
appointments which
are more accessible.

Deliver the Enhanced Access Service in Primary Care

Lead to a multidisciplinary approach to primary care, benefiting patients and supporting healthcare providers.

A range of appointments are offered focusing on Long Term conditions management, preventive care, same day, etc. PCNs offer more appointments in addition to the core appointments which include evenings and Saturdays.

Continue to deliver EA appointments across LLR; EA appointments are delivered by a variety of ARRS roles offering a range of clinics. Data from IIF (Investment and Impact Fund) Dashboard has shown an improvement in activity of targeted clinics.

### **Next Steps**

NHSE will publish the Primary Care Network Direct Enhanced Access guidance / specification which will outline the delivery of Enhanced Access from April 2024/25. Next steps will then be designed on how PCNs continue to delivery EA and improve care and access offered to patients across the City.

## Healthy Start

DO: We will mitigate against the impacts of poverty on children and young people

The perinatal team have received a team preparation session which provides information about peer support, the evidence base, provides the opportunity to dispel myths, ask questions, talk about fears and worries about the peer support role.

**Peer Support Programme** 

> Currently there is 1 peer support worker in the service but plans for the development of a lived experience network which will provide the opportunity for women with lived experience to find out more about peer support opportunities.

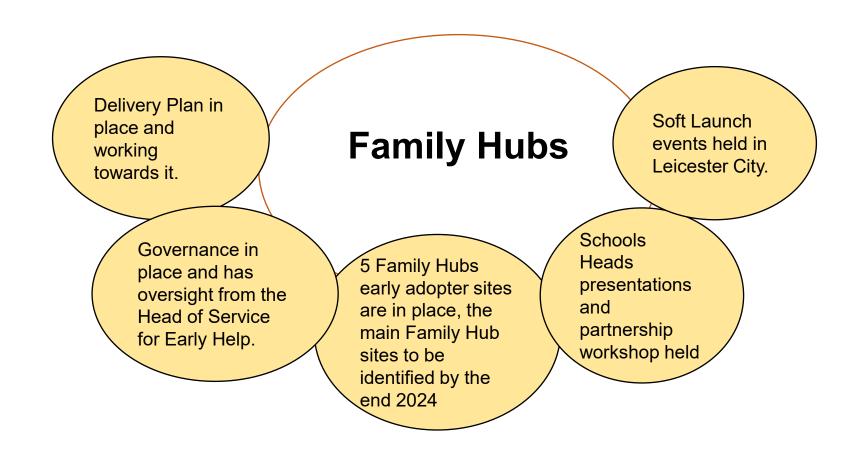
Risk: Not being able to recruit enough peer supporters with the appropriate lived experience.

### **Next Steps**

Also linking in with other VCSE organisations such as blossom and bloom, Leicester Mamas, Heads up Leicester and Home Start, who have volunteers with lived experience who may be looking for development opportunities.

## Healthy Start

DO: We will mitigate against the impacts of poverty on children and young people

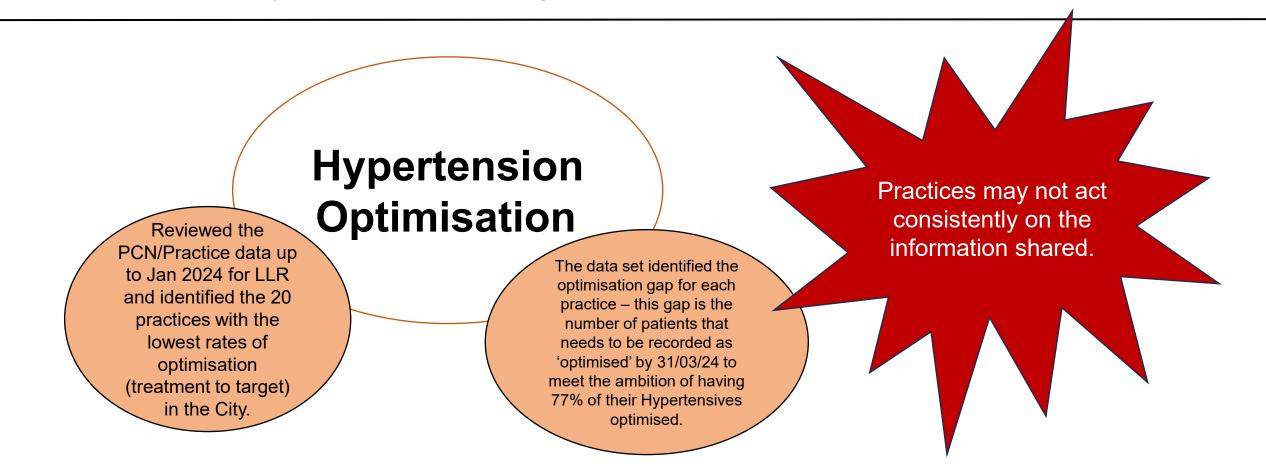


### **Next Steps**

Roadshow engagement events to be held; Digital website in development; Needs Analysis taking place and due to be completed May 24

## **Healthy Lives**

DO: We will increase early detection of heart & lung diseases and cancer in adults

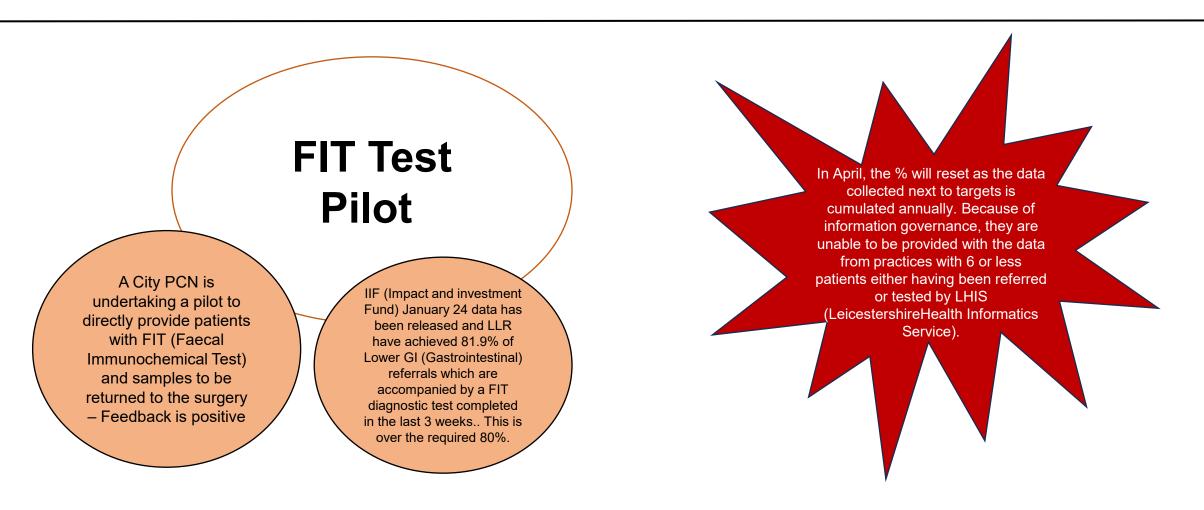


### **Next Steps**

Met with City Place group to share the data at both PCN and practice level identifying which age group to target, recommendation from this exercise is that they focus their activities on the 79 yrs. and under band. There is a much wider gap in achievement of this indicator. Discussing the data openly will provide an opportunity for practices to share and learn from those practices who are already meeting this target.

## **Healthy Lives**

DO: We will increase early detection of heart & lung diseases and cancer in adults



### **Next Steps**

Carry out a review of the PCN FIT pilot and work with County to extend the pilot to another PCN.

DO: We will improve access for children & young people to Mental Health & emotional wellbeing services.

At the end of the 2023/24 academic year, LLR MHSTs will have 11 functioning teams which equates to six localities within Leicester City and five across Leicestershire, including cover within Rutland.

## **Mental Health Support Teams**

The service will cover ~96,000 C&YP aged 5-18. The locality teams offer a service to schools within a given geographical area up to a population of 8,000 C&YP.

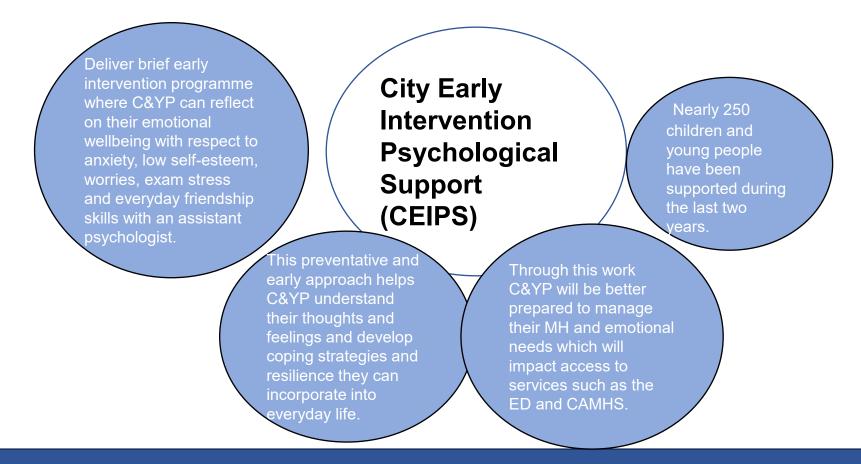
Wave 9 trainees have commenced training. Planning has started for 2 new wave 11 teams for 24/25 in City Central & West, and a team in Blaby.

Action planning to ensure readiness in the City and mitigate risks around access (early conversations around pathways and alternative models).

#### **Next Steps**

MHST Led C&YP workshops for C&YP MH Week 5th – 11th Feb. The data is still being extracted, they were held across LLR secondary schools that have an MHST – initial numbers indicated 7,700 C&YP were reached in this week through 1:1, workshops, activities, assemblies (although this is LLR wide, not just the City).

DO: We will improve access for children & young people to Mental Health & emotional wellbeing services.



Next Steps

CEIPS core service contract has been extended until March 2025

DO: We will improve access to primary & neighbourhood level Mental Health services for adults.

A Mental Health support
awareness raising roadshow
has been completed in a
range of
neighbourhood venues and
local business enterprise inc.
GP Practices, Tesco
(Hamilton),
Sainsburys, Walkers
(PepsiCo), Hastings providing
information to local people to
improve access.

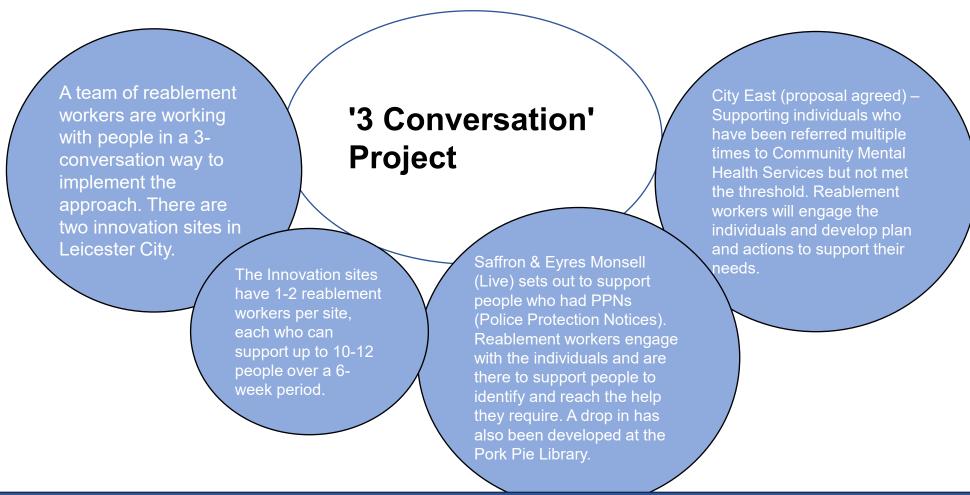
Awareness Raising Roadshow

327 people were spoken to across 13 events (GP Practices, Libraries, supermarkets). Roadshow at Walkers Crisps (approx.1,880 employees). Tesco's (est. c.900 footfall in hours roadshow took place).

### **Next Steps**

Blueprint developed for rolling out local small-scale stands in a community spaces (GP practices, libraries, local businesses) which provides information on all local offers and the opportunity to speak to an 'expert in the area'.

DO: We will improve access to primary & neighbourhood level Mental Health services for adults.



### **Next Steps**

Progress on establishing a local Step 3 plus (NHS Psychological Therapies LLR) service to strengthen the overall LLR psychological therapies support offer. The projects should run until March 2025.

## **Healthy Ageing**

DO: We will enable Leicester's residents to age comfortably and confidently through a person-centred programme to support self-care, build on strengths and reduce frailty.

This work is a requirement set by NHS England whereby all ICB's have local plans in place which enable patients who have been medically optimised for discharge who require social care support being discharged within 2 hours / same day.

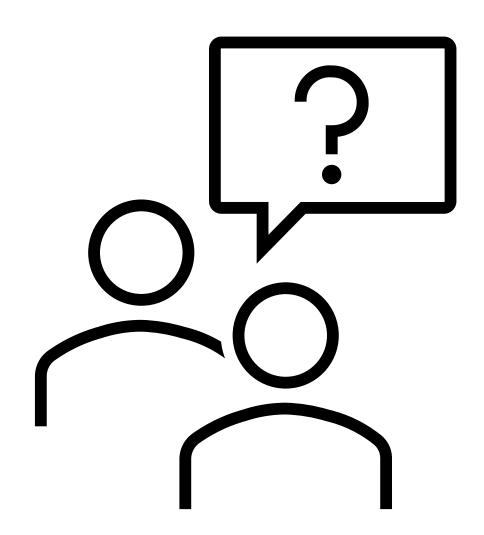
# Discharge to Assess Project

401 people benefited from this service in its first 3 months of go live (Nov 1st 23 to Jan 31st 24) with 58% becoming fully independent with no ongoing care needs.

Ensuring people with double-handed care needs are also discharged through this pathway. The service has revisited its staffing rotas and processes to ensure capacity and flow is sufficient to help sustain this.

### **Next Steps**

Key developments are around transforming our current therapy led offer into one that can support our high dependency cohort.



## Any questions?

diana.humphries@leicester.gov.uk